



## Carousel 803 Policies

### Reservations

We have weekly rentals beginning Saturday. You can visit our user friendly web site ([www.carousel803.com](http://www.carousel803.com)) 24 hours a day to make an online reservation.

### Deposits

To secure and reserve the unit 803 for summer rentals, we will require 1/2 of the total stay as an advance deposit to be received within seven (7) days after submitting your reservation. Failure to meet this deadline may jeopardize your hold on your preferred reservation. The remaining balance plus security deposits and/or applicable taxes or other fees are due thirty (30) prior to arrival. Only personal checks, money orders or bank drafts will be accepted.

To reserve the unit for off-season short term rentals, the above requirements must also be met.

A \$50.00 security deposit will be required. All deposits will be processed within 30 days of check out and will be returned to the guest less any costs for repairs or excessive housekeeping charges if property is not left as required. We will also withhold part of the deposit if all keys, pool tags, and parking permits are not returned.

### Payment/Cancellation Policy

Failure to pay balance due by date due may result in cancellation by owner and loss of all funds paid. Partial refunds may be given if date changes or cancellations are not received prior to 30 days before arrival date. All cancellations or changes must be in writing. Inclement weather is not a valid reason for refunds. In the event you do not stay the full number of nights noted, there will be no refund. If a last minute reservation is made (within 30 days of arrival) there are no refunds or cancellations at any time and require immediate payment in full via over night mail in certified funds. The balance of the rental is due 30 days prior to check-in. All rates are subject to 5% Maryland tax and 4% County room tax. The owner or his agent reserves the right to cancel any reservation prior to occupancy, and will in this event refund all monies received.

### Lodging Agreement

A lodging agreement will be sent upon receipt of initial payment. All terms and conditions of the agreement are binding seven days from the date of mailing. Fill out and sign the lodging agreement and remit with balance of rent due on or before due date.

### Check-in & Check-out

Check-in is at 3:00 p.m. in the Carousel Condo Office, not the main lobby. The Carousel Condo Office is located to the left, once you enter the main entrance, through the double doors, down the hall on your right. You will need photo identification and indicate you are a guest of the Goodin condo in unit 803.

Ask for a luggage cart at the condo office, after receiving your key and parking pass. Please be sure to return the luggage cart to the condo office.

Only if the condo office is closed will you go to the main lobby desk for the key.

Due to the high volume of traffic and the amount of time it takes to ready a property for occupancy we ask that you do not access the property until 3:00 p.m. Cleaning can be as late as 6:00 p.m. There are restrooms, ice skating and a swimming pool off the main lobby for your use if you arrive early.

Check-out is by 10:00 a.m. We ask that all keys, parking permits, and pool tags be returned by that time. Guest agrees to pay an excessive housekeeping fee if property is not left in the following condition: Remove all food from refrigerator, and trash from property, clean dishes and utensils and put them away. Leave furniture arranged the same way you found it, check for personal items, and lock all windows and doors. Guests are responsible for the property until all items are returned. The trash disposal chute is located on the north side of 8th floor, near the stairway.

### Housekeeping

Daily maid service is not included in condominium rentals.

Towels and linens will be provided and the unit will be cleaned by housekeeping in preparation for each new visitor.

### Parking

There are two (2) parking spaces available for each unit. There is a parking garage on 118th Street directly across from the parking lot of the Carousel. The Goodin's are not responsible for illegally parked vehicles. Boat trailers or any other type of trailers are not permitted to park on city streets or in condominium parking lots. Arrangements should be made with a local marina.

### Pets

There are no pets allowed in this unit.

Anyone in violation of a no pet property will be asked to vacate the property immediately.

Pet arrangements may be made through the following providers:

[DogTel-Hotel.com](http://DogTel-Hotel.com)

YOUR PET  
12006 Ocean Gateway  
West Ocean City Maryland 21842  
1-877-DOGTEL1 (TOLL FREE)

A Friend of Mine Boarding Kennel and Cattery  
8614 Littleton Road  
Willards, Maryland, USA  
1-410 - 860 - 9454  
[AFriendofMineKennel.com](http://AFriendofMineKennel.com)

#### Telephones/ Televisions

This unit has at least two (2) color TV's with local cable. However, this is a courtesy of the property owner, and should a TV, VCR, etc. break down, a replacement is not guaranteed. Not all properties provide phone service. If this is important, please verify with your agent. For properties that do not provide service, you may call Verizon (410-954-6260) at least 3 weeks prior to your arrival to arrange for service. The properties that do provide service generally have a block on long distance service, requiring a credit card or calling card to place long distance calls.

#### Swimming Pools

Pools are closed periodically for maintenance without notice.

#### Refunds

Guests shall not be entitled to any refund for inoperative appliances, air conditioners, or any other property defect. However, upon being notified of any malfunction, Resort Rentals will make every effort to have the problem repaired. Problems with in the building itself such as an elevator, swimming pool, exterior lights etc. are the buildings responsibility, and again, there will be no refunds for any item not operable.

## Agency Relationship / Noise Ordinance

We are required by law to inform you in writing there is a "Noise Control Ordinance" in effect. It makes it unlawful to cause or permit noise levels which exceed those established by the Dept. of health & Mental Hygiene of the State of Md. (COMAR 10.20.01). Upon notification that these noise levels have been exceeded as a result of activity on premises, guest shall vacate the premises, and no refunds shall be given.

## Rental Properties

This property is privately owned and reflects the taste of the owner. If you have a specific need, please advise us prior to making your reservations as we will be unable to make substitutions or refunds upon arrival. Rates are based on weekly occupancy and are set by the property owner.

Thanks for choosing Carousel 803 and we hope you enjoy your stay.

The Goodin's